



Position: **Fleet Performance Specialist**
Location: Kitchener, ON
Base Salary Range: \$50k - \$60k Annual Salary, depending on experience and qualifications.
Also includes a company bonus program, competitive health benefits plan, RRSP matching, generous vacation allowance, and staff discounts for solar and EV charging systems.

OVERVIEW

At VCT Group we help our customers meet their sustainability and investment goals. We have built over 300 **Solar Projects** and have a robust pipeline of work for 2024 and beyond. We pride ourselves on having a supportive, diverse, and positive company culture.

Our latest endeavours push the limits to rethink underutilized spaces, such as our in house designed **Solar Canopy** structures, to drive electrification with modern **EV Charging** solutions, and to work closely with industry-leading developers to build out the future of how we generate, use and store electricity.

We are also the founders of a community-based energy investment vehicle. The **CED Co-op** allows investors to take part in building solutions that combat climate change. The Co-op has over 800 members and has deployed over \$45 million into renewable energy projects. We are proud that CED Co-op is the first co-operative in Canada to become a public corporation, enabling investments in the Co-op to be held in registered investment accounts.

The Fleet Performance Specialist will play an important role in the management of the operations and maintenance of the fleet of solar PV systems managed under the VCT portfolio. This will involve client engagement, communications, and reporting, positive relationship development with suppliers for warranty and ongoing support and ensuring healthy and safe working environments.

This position involves working out of our Kitchener office under the direction of the Engineering Manager, and in collaboration with the Business Development, Project Development and Finance departments at VCT.

Our culture is very supportive and highly collaborative. We're looking for team players who want to grow with our company. If you have a passion for making positive change a reality and want to help build a brighter future together with us, we want to talk with you!

SPECIFIC RESPONSIBILITIES INCLUDE:

- Analyze system production and failures to inform future designs and enhancements.
- Undertake special projects to explore system modifications for enhanced performance.
- Ensure timely and accurate solar project portfolio performance analysis and reporting.
- Develop and implement maintenance plans for performance and reliability.
- Support O&M field team in troubleshooting inverter, panel, power electronics and controls problems.
- Maintain positive relationship with suppliers and service providers for warranty and ongoing support.
- Support healthy and safe working environment.
- Produce documented processes and workflows, and adherence to these processes.
- Engage with existing customers, listening for needs, identifying additional business opportunities.





REQUIRED TO APPLY:

- Bachelor's degree, Diploma, or equivalent work experience.
- Direct experience in the solar industry, particularly in operations and maintenance.
- Excellent written and verbal communication.
- Canadian driving license with clean record.
- Ability to safely lift and carry 50lbs.
- Able to contribute to a positive, collaborative, and diverse workplace culture. VCT is committed to a culture of mutual respect and support; and to providing a safe space for all employees and visitors.

YOU'LL PROBABLY ALSO NEED THIS TO GET THE JOB:

- Solar system design, performance analysis, and troubleshooting.
- Experience scheduling and assigning tasks to field team personnel.
- Ability to identify problems and develop multiple creative alternatives for problem resolution.
- Able to work independently with tight timelines in a fast-paced environment.
- Demonstrated attention to detail, customer care and superior quality of work.
- Efficient use of computer applications including MS Office and CRM platforms

ADDITIONAL SKILLS, ABILITIES AND QUALIFICATIONS THAT WOULD BE AN ASSET:

- Experience in managing technical projects, especially those involving network communications or system controls, would be beneficial.
- Familiarity with renewable energy systems and/or electrical systems.
- Experience in leading and training teams, particularly field teams in a technical environment.
- Forklift, first aid/CPR, and working at heights certification.
- Experience in complementary technologies to solar power (battery and energy storage, heat pumps, electric vehicle integration and/or fleet electrification, etc.)

YOU'LL LIKELY BE A PRETTY GOOD FIT IF SOME OF THE FOLLOWING DESCRIBES YOU:

- You are a team player.
- You enjoy talking with people and aren't afraid to pick up the phone and call someone to follow-up or check in.
- You're a bit of a perfectionist, in a healthy way. You value precision and accuracy and take pride in the products of your work.
- Without being arrogant or boastful, you are quite inwardly competitive and like to feel accomplished.
- You already own an electric vehicle, or can hardly wait to get one, and you are keenly aware of your environmental footprint and impact.

If you do not feel you can tick all the boxes for required qualifications, let us know why, and what you bring that shares new perspectives or talents. We seek enthusiastic candidates willing to take a step into the exciting future of electrification.

Interested candidates should submit their application on indeed.com by following this [link](#). We would like to thank all candidates for their interest, however, only those potentially suitable for the position will be contacted. *VCT is committed to the values of diversity and inclusivity. If you require accommodation in the interview process, please provide details in your application.*

